

FAQ for RGC's 2024 Gardens on Parade Events

FREQUENTLY ASKED QUESTIONS ...

I have my TicketTailor eTicket for the Tour, how do I get my printed Tour passport and brochure? At your first Gardens on Parade Tour site, the Raleigh Garden Club *garden greeters* will scan your eTicket on your phone and give you a “passport” (an envelope-size card) and a color brochure, with information about each of the gardens. You will use your “passport” to admit you to all the other gardens.

I have my TicketTailor eTicket for the Sunset and Moonlight Party, do I need anything else for admission? No. Just show your eTicket on your phone and the garden greeter will admit you.

I have my TicketTailor eTicket for the Garden Party, do I need anything else for admission? No. Just show your eTicket on your phone and the garden greeter will admit you.

Are Gardens on Parade event tickets refundable? *Tickets are non-refundable.* The Tour will be conducted rain or shine. The Sunset and Moonlight event has a rain date for Saturday June 1, and in the event of rain, the Garden Party will be held indoors at the Ruby McSwain Building of the JC Raulston Arboretum

Is parking available for the Gardens on Parade events?

- Tour – parking is along the street in the tour home neighborhoods. Please carpool, if possible.
- Sunset and Moonlight Party – parking is along the street in the neighborhood.
- Garden Party at JC Raulston Arboretum – parking is available in the parking lot and along Beryl Rd.

Do I need to visit the home tour gardens in any specific order? No. Gardens may be visited in any order, but you must show an eTicket or your printed passport to gain admission to each garden.

Are the gardens accessible? Gardens are not ADA compliant and handicapped access is limited.

Is my Tour ticket good for one or two days? Your eTicket/passport is valid for both days.

Do you have restrooms?

- Tour – No restroom access at the eight homes on the Tour.
- Sunset and Moonlight Party – Yes.
- Garden Party – Yes, in the Ruby McSwain Building.

Can I take pictures of the gardens? Yes, photography is permitted in the gardens.

Are pets allowed? Only Service Animals are allowed in the gardens.

Are strollers allowed? Strollers and baby carriages are not allowed in the gardens.

Is smoking allowed in the gardens? Smoking is not allowed in the gardens.